



TERMS AND CONDITIONS – PHYSICAL OR VIRTUAL CONFERENCE

Booking Terms and Conditions Disclaimer

While all speakers and presenters have confirmed their appearance, no responsibility can be accepted for any changed circumstances that are beyond the control of RWA or the conference committee. The venue has their own separate COVID safe plan that all attendees must adhere to. RWA works in conjunction with the venue and health authorities to ensure the safety of our attendees and all hospitality workers on site.

RWA Members Conference Fees

Current financial members only will be eligible for the discounted member price for this event and you must be a financial at the time of conference or risk your ticket being cancelled. Romance Writers of Australia membership must be current at the time of registration and continue up to and including the final day of the conference. Your RWA membership number must be declared on the registration form and validated for discounts to apply. RWA membership will be checked by the conference registrar. Our conference content is targeted to Aspiring, Emerging and Established authors. Delegates are invited to study the program carefully before selecting preferences – it is an exciting one so there are some difficult choices to make. Take care when making bookings as changes to incorrectly submitted registrations will incur an administration fee. The price shown for the Conference is exclusive of GST. GST will be added at checkout. For all associated conference ticket prices and event options, please visit the event website.

Registration Tickets/Tax Invoices

Retain all electronic copies of your receipt and tax invoice, if applicable. The emailed tickets will be proof of purchase for the conference. No other receipts/tax invoices will be issued.

Program changes

In the event of a program change at late notice due to unforeseen circumstance, the changes will be communicated on the RWA Website conference page, via the Grenadine Conference app and/or Webinar Ninja (in the case of virtual conference sessions) email notifications.

Registration

Any person attending the RWA-sponsored conference event must purchase a ticket to be registered. Individuals who are found to not have a valid ticket will be deemed to have violated this condition and will be invoiced for the full non-member event fee plus an administration fee.

Event Refunds and Cancellations Policy – please read CAREFULLY.

Cancellation by RWA of the ticketed conference event, will result in registered delegates receiving a full refund. If the event is cancelled **by the venue** due to COVID restrictions, RWA will provide delegates with a full refund. If the event is **not cancelled** however the delegate is unable to attend the event due to local COVID travel bans and border lockdown (as advised on official Government websites), the delegate will receive a full refund.

If the delegate **chooses** not to attend the event after they have purchased a ticket but there is no lockdown restrictions in place either at the venue site or the delegates home base, the following conditions apply. A full refund if cancellation is received up to 30 days prior to the event, less an administration fee. 50% refund if cancellation is received between 30 days and 14 days prior to the event, less an administration fee. No refund if cancellation is received within 14 days of the event. While all speakers and tutors have confirmed their appearance, no responsibility can be accepted for any changed circumstances that are beyond the control of RWA or the conference committee.